



Welcome!

Thank you for enrolling your child with Music and Play! We look forward to an exciting year in our new studios! A few things to keep in mind for the year:

2020/21 Schedule

- **Musical Theatre**
 - Fall/Winter term (14 weeks): runs October 19, 2020 – February 27, 2021
 - Spring term (14 weeks): runs March 1 – June 19, 2021
- **Holiday breaks** are as follows:
 - Christmas break is from December 6, 2020 through January 2, 2021.
 - Winter (February) break is from Tuesday, February 9 through Monday, February 15, 2021.
 - Spring break is from March 22 through April 4, 2021.
- **Showcases**
 - Super Happy Awesome News! – the fall/winter online showcase performance will debut online February 27, 2021.
 - The end-of-term, term two performance will be held around June 19, 2021. This date/format is not yet set as we wait to see how the pandemic, and its continued affect on live performance and audiences, will proceed.

Lesson Costs & Payments

Musical Theatre - may be paid in full at the beginning of each term or in 2 installments per term.

- 90-minute classes (Junior/Intermediate – ages 7-11) \$420 (installments: Oct 15, Jan 1)
- 120-minute classes (Intermediate/Senior – ages 12-17) \$490 (installments: Mar 1, May 1)

Registration fees (\$35 per student to a max of \$70 per family) were due and paid at the time of registration to secure your place in class and as such, have already been paid.

Please note that our online provider charges a 3% convenience fee on all credit card transactions.

Regardless of the number of classes students are enrolled in each year, students pay only one \$35 registration fee a year to a maximum of two registration fees (\$70/year) per family.

The payment of class tuition may be made by either cheque or credit card.

- **By Cheque:**
 - Cheques should be made payable to Music and Play Canada Inc.
 - Postdated cheques **must** be dated as noted above.
- **By Credit Card:**
 - We are happy to accept payment by credit card, however please note that convenience fees of 3% (charged by our online provider) will be applied to all credit card payments.
 - Payment by credit card may be made in full, or in two payments per term as noted above.
- **Late and Declined Payment Charges**
 - All NSF cheques will be charged a \$35 fee.
 - Declined credit cards may be subject to a \$15 fee.
 - Late payments may be subject to a 10% fee.

Priority Registration

Priority registration for Spring term is open to continuing families as follows:

- Spring term priority registration begins January 4, 2021. Public registration opens January 18, 2021.

Withdrawals

After classes begin, refunds for Theatre Arts classes are only provided in exceptional situations such as moving or illness. Please note that registration fees are non-refundable.

Studio Policies

- Group classes are held on the main floor of the Music and Play Studios. Please remove all outdoor footwear in the entry and leave them on the trays and mats provided. All personal items (coats, etc.) should be brought into the classroom and placed into a cubby to ensure items remain properly distanced.
- As of the time of writing, face coverings for all ages are mandatory in all indoor public premises in Calgary for and we will continue to follow the direction of the Health and Government officials and adjust our policies as required. This means that all caregivers attending classes will be expected to wear a face covering for the duration of the class. Students aged 2+ must also wear a face covering in the public lobby area, but they may remove them (or choose to wear a face shield instead) should activities allow.
- To help keep us all healthy, everyone is asked to please wash their hands with soap before attending class. There are a number of convenient options within the studio for this. Students are also asked to use hand sanitizer after their lesson – sanitizer stations are located at the Studio entrances.
- Please use the washroom before class! Washrooms are located at the rear of the main floor.
- You are welcome to bring indoor shoes to use in the studio.
- Please plan to arrive a bit early (5-7 minutes) so that you have time to get settled, before your class begins. *Please don't be late!* We ask that students do not leave their studio during class time as it is disruptive to the rest of the class and the continuity of the lesson.
- *If you are ill, please stay home from class and log into the Client Portal to record the absence.*
- Food, drinks, & toys, should not be brought to the studio and must be left in your cubby if they inadvertently arrive. This is for everyone's health and safety.
- If the door to your classroom is not open yet, please wait quietly and appropriately physically distanced in the lobby area until your teacher is ready for you.
- As per current AHS directions, we will be conducting safe singing in our classes. Masks are mandatory and a singing mask is highly recommended. While we do not have any for sale, we can provide you with a pattern should you be interested. We will continue to monitor and update this as possible.
- Should the Studio be required to temporarily close (due to COVID-19 related issues), all classes will continue online.

Dress Code

For Theatre Arts classes, students should dress comfortably in clothing that allows free movement. They may wear clean, non-marking, indoor shoes or bare feet in the studio as socks tend to be too slippery. Dance shoes are also great for classes!

Practice

Students are expected to dedicate time outside of class to practice what they are learning in order to be able to build on those skills in the next class. This includes breathing, vocal and movement exercises, and any scenes, songs or dances that are being prepared. Students will be provided with links to access music for home rehearsal (via Dropbox or other method). Please encourage your children to show you what they've been learning and performing in class!

Missed Lessons

There are no refunds for missed classes, however you may attend an online make-up class **if** you have scheduled an absence in advance through the Client Portal for the class you will miss.

Should a class be canceled due to inclement weather or teacher illness, the class will be re-scheduled or refunded at the discretion of the Studio.

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Our Goal

Our goal is to provide our theatre arts students with a successful and fun theatre arts experience while balancing skill building and some form of weekly in-class performance. To this end, we will keep in touch regularly to provide support, encouragement and class updates. We may also suggest class or level changes if deemed appropriate.

Please feel free to contact your teacher with any questions or concerns you may have or contact admin directly via email at musicandplay@shaw.ca. When contacting us by phone you may not reach us immediately, but we attempt to return all phone calls within 24 hours. To ensure that you receive regular class updates, please confirm that you have indicated 'yes' to 'receive emails' in your online registration account. You can also 'like' and 'follow us' on Facebook as we post new information and reminders there too! And, if you enjoy our programs, your support through an online review is always appreciated and has been the backbone of the word of mouth growth that has helped to fuel M&P for the first 10 years.

Thank you for reading, we look forward to seeing you soon.



Colleen and Darryl Lindenbach
Owner/Operators, Music and Play Canada Inc.

Last Reminder: Please ensure that you have reviewed **all policies** before classes begin as your attendance of classes signifies your acceptance and understanding of all Music and Play policies.