



Welcome!

Thank you for enrolling with Music & Play - we look forward to an exciting year! A few things to keep in mind for the year:

2023/24 Schedule

- **Music Pups®** classes run in four terms.
 - Fall term (10 weeks) runs September 11 - November 20, 2023
 - Holiday Pups (3 weeks) runs November 21 - December 11, 2023
 - Winter term (10 weeks) runs January 8 - March 25, 2023
 - Spring term (10 weeks) runs April 8 - June 15, 2023
- **Music Cats®** classes run in three terms.
 - Fall term (10 weeks) runs September 11 – December 9, 2023. There will be no Music Cats® classes on Sept 30, Oct 7, & 14, 2023.
 - Winter term (10 weeks) runs January 8 - March 25, 2024
 - Spring term (10 weeks) runs April 8 - June 15, 2024
- **Music Adventures** classes run in 2 terms.
 - Term 1 (13 weeks) runs September 11 - December 11, 2023
 - Term 2 (20 weeks) runs January 8 - June 15, 2024.
- **Holiday breaks** are as follows:
 - Thanksgiving Day: Monday, October 9, 2023.
 - Christmas Break is from Tuesday, December 12, 2023 through Sunday, January 7, 2024.
 - Winter (February) Break is from Tuesday, February 13 through Monday, February 19, 2024.
 - Spring Break/Easter Break is from Sunday, March 24 through Sunday, April 7, 2024.

Lesson Costs & Discounts

All fees are due and paid online at the time of class registration.

Music Pups® & Music Cats®

- Costs vary per term in the 2023/24 year, as returning students registering for each consecutive term receive a discount. A sibling enrolled in the same class pays a flat rate of \$110.00. Families who already own the materials for any Music Pups®, or Music Cats® will be provided a discount on the cost of the materials. Siblings aged 8 months or less (at time of first class) may attend free of charge. [Please click here for details](#). Note: rates include all processing fees.

Music Adventures

- [Please click here for details](#). Note that there are no sibling discounts due to the small size of these classes.

Regardless of the number of classes students are enrolled in each year, students pay only one \$36.00 registration fee a year to a maximum of two registration fees (\$72/year) per family.

Priority Registration

Priority Registration for Winter and Spring terms is open to continuing families as follows:

- Winter term (term 2) priority registration begins October 1, 2023. Public registration opens October 16, 2023.
- Spring term (term 3) priority registration begins February 1, 2024. Public registration opens February 15, 2024.

Studio Policies

- Group classes are held at the Music & Play studios and some Music Pups® classes are held at the Bowness Community Association. Please remove all outdoor footwear in the entry and leave them on the trays and mats provided. All personal items (coats, etc.) should be brought into the classroom and placed into a cubby to ensure the safety of all items.
- To help keep us all healthy, everyone is asked to please wash their hands with soap before attending class. There are a number of convenient options within the studio for this and sanitizer stations are located at the Studio entrances.
- Please use the washroom before class! Washrooms are located at the rear of the main floor.
- You are welcome to bring indoor shoes to the studios.
- Plan to arrive a bit early (5-7 minutes) so that you have time to get settled before your class begins. Please don't be late!
- *If you or your child are ill, please stay home from class and log into the Client Portal to record the absence and schedule a makeup (if eligible).*
- Food, drinks, & toys should not be brought to classrooms and must be left in a cubby if they inadvertently arrive. This is for everyone's health and safety.
- If your classroom is not ready yet, please wait quietly and appropriately physically distanced in the lobby area until your teacher is ready for you.
- Should the Studio be required to temporarily close (due to any health-related issues), all classes will continue online.

Missed Lessons

There are no refunds for missed classes, however, you may attend another make-up class (if available) and if you have scheduled an absence 24 hours in advance through the client portal for the class you will miss.

Should a class be canceled due to inclement weather or teacher illness, the class will be rescheduled or refunded at the discretion of the Studio.

Withdrawals

After classes begin, refunds are only provided in exceptional situations such as moving or illness. Please note that registration fees are non-refundable.

Discount Policies

If you have a Bowness Community Membership no registration fees are charged on all per-term Classes (ages 0-99), and/or no registration fees & 10% off private music lessons (ages 6+, minimum four-month enrollment).

For each student you refer that enrolls in a full-year program you will receive a \$50.00 credit on your account, and for each family that enrolls in a term class you will receive a \$25.00 credit on your account. All you need to do to qualify is ask each family you refer to be sure to list you as a referral on the registration page when enrolling in a class.

Summer Hours

The office is open from 1:00 - 8:00 Monday - Friday from August 28 to September 1, 2023. Regular hours resume on September 4.

Our Goal

Our goal is to build great people, and we strive to provide your child with a successful and fun music and arts experience. To this end, we will keep in touch regularly to provide support and encouragement. We may also suggest class or level changes as appropriate.

Please feel free to contact your teacher with any questions or concerns you may have or contact admin directly via email mp@musicandplay.ca. When contacting us by phone, you may not reach us immediately, but we attempt to return all phone calls within 24 hours.

To ensure that you receive regular class updates, please confirm that you have indicated 'yes' to 'receive emails' in your online registration account. You can also 'like' and 'follow us' on Facebook as we post new information and reminders there too! And, if you enjoy our programs, your support through an online review is always appreciated and has been the backbone of the word-of-mouth growth that has helped to fuel M&P through its first 12 years!

Thank you for reading, we'll see you in September.

A handwritten signature in black ink, appearing to read 'Colleen', with a long, sweeping horizontal line extending to the right.

Colleen Lindenbach
Owner/Operator, Music & Play Canada Inc.

One Last Reminder:

Please ensure that you have reviewed **all policies** before classes begin as your attendance at class signifies your acceptance and understanding of all Music & Play policies.