



## Welcome!

Thank you for enrolling with Music & Play - we look forward to an exciting year! A few things to keep in mind for the year:

### 2023/24 Schedule

- **Tutz & Dudz, My First Nuvo Instrument, My First Guitar, My First Violin, My First Ukulele, My First Flute, and My First Drum Classes**
  - Fall Term (14 weeks): runs September 11 – December 18, 2023.
  - Winter/Spring Term (14 weeks): runs January 8 – May 4, 2024.
- **WunderKeys**
  - Fall Term (13 weeks): runs September 11 - December 11, 2023.
  - Winter Term (10 weeks): runs January 8 - March 23, 2024.
  - Spring Term (10 weeks): runs April 8 - June 15, 2024.
- **Holiday breaks** are as follows:
  - Thanksgiving Day: Monday, October 9, 2023.
  - Christmas Break is from Tuesday, December 19 through Sunday, January 7.
  - Winter (February) Break is from Tuesday, February 13 through Monday, February 19, 2024.
  - Spring break/Easter Break is from Sunday, March 24 through Sunday, April 7, 2024.

### Lesson Costs & Payments

All classes must be paid in full at the beginning of each term. Credit cards are run within 48 hours of enrollment.

- **Tutz & Dudz:** \$372.00 per term. Materials & instrument rentals are included.
- **My First Nuvo Instrument:** \$372.00 per term. Includes materials and instrument rentals.
- **My First Guitar:** \$362.00 per term. Materials are included, instruments are not supplied.
- **My First Violin:** \$362.00 per term. Materials are included, instruments are not supplied.
- **My First Ukulele:** \$362.00 per term. Materials & instrument rentals are included.
- **My First Drum:** \$362.00 per term. Materials & instrument rentals are included.
- **WunderKeys:** \$487.00 (fall term) & \$382.00 (winter and spring term). Some materials are an additional cost.
- Registration fees (\$36/student; max \$72/family) are due and paid at time of registration to secure your place in class and, as such, should have already been paid online.

### Studio Policies

- Please plan to arrive a bit early (5-7 minutes but no more than 10 minutes before your lesson) so that you have time to get settled. *Please don't be late! Teachers cannot extend lessons for late students.*
- Please remove all outdoor footwear in the entry and leave them on the trays and mats provided. You may bring indoor shoes if you wish.
- To help keep us all healthy, everyone is asked to please wash their hands with soap before attending class. There are a number of convenient options within the studio for this and sanitizer stations are located at the Studio entrances.
- Please use the washroom before class. Our washrooms are located at the rear of the main floor.
- Food is not allowed in lessons. Drinks are allowed in non-spillable containers only.
- Should the studio be required to temporarily close (due to any health-related issues), all classes will continue online.

### Practice

Students are expected to dedicate time outside of class to practice what they are learning in order to be able to build on those skills in the next class. Please encourage your children to show you what they've been learning in class!

### Missed Lessons

There are no refunds for missed classes, however, you may attend another make-up class (if available) and **if** you have scheduled an absence 24 hours in advance through the client portal for the class you will miss.

Should a class be canceled due to inclement weather or teacher illness, the class will be rescheduled or refunded at the discretion of the Studio.

### Performance Opportunities

**The Stage is Yours:** This offers students a more regular opportunity to perform. Dates for these and other opportunities will be announced throughout the year.

### Withdrawals

After classes begin, refunds are only provided in exceptional situations such as moving or illness. Please note that registration fees are non-refundable.

### Discount Policies

If you have a Bowness Community Membership and live in Bowness no registration fees are charged on all per-term Classes (ages 0-99), and/or no registration fees & 10% off private music lessons (ages 6+, minimum four-month enrollment).

For each student you refer that enrolls in a full year program you will receive a \$50.00 credit on your account, and for each family that enrolls in a term class you will receive a \$25.00 credit on your account. All you need to do to qualify is ask each family you refer to be sure to list you as a referral on the registration page when enrolling in a class.

### Summer Hours

The office is open from 1:00 - 8:00 Monday - Friday from August 28 to September 1, 2023. Regular hours resume on September 4.

### Our Goal and Working Together

Our goal is to build great people, and we strive to provide your child with a successful and fun music and arts experience. To this end, we will keep in touch regularly to provide support and encouragement. We may also suggest class or level changes as appropriate.

Please feel free to contact your teacher with any questions or concerns you may have or contact admin directly via email [mp@musicandplay.ca](mailto:mp@musicandplay.ca). When contacting us by phone, you may not reach us immediately, but we attempt to return all phone calls within 24 hours.

To ensure that you receive regular class updates, please confirm that you have indicated 'yes' to 'receive emails' in your online registration account. You can also 'like' and 'follow us' on Facebook as we post new information and reminders there too! And, if you enjoy our programs, your support through an online review is always appreciated and has been the backbone of the word-of-mouth growth that has helped to fuel M&P during the last 12 years!

Thank you for reading, we'll see you in September.



Colleen Lindenbach  
Owner/Operator, Music & Play Canada Inc.

### One Last Reminder:

Please ensure that you have reviewed **all policies** before classes begin as your attendance at class signifies your acceptance and understanding of all Music & Play policies.