



## Welcome!

Thank you for enrolling with the Music Studio - we look forward to an exciting year! A few things to keep in mind for the year:

### 2024/25 Schedule

- **TMC ages 0-4®** classes run in four terms.
  - Fall term (10 weeks) runs September 9 - November 18, 2024
  - Holiday term (3 weeks) runs November 19 - December 9, 2024
  - Winter term (10 weeks) runs January 4 - March 15, 2025
  - Spring term (10 weeks) runs March 31 - June 14, 2025
- **Big Kids** classes run in three terms.
  - Fall term (10 weeks) runs September 9 – November 18, 2024
  - Winter term (10 weeks) runs January 6 - March 22, 2025
  - Spring term (10 weeks) runs March 31 - June 14, 2025
- **Music Adventures** classes run in 2 terms.
  - Term 1 (13 weeks) runs September 9 - December 9, 2024
  - Term 2 (20 weeks) runs January 6 - June 14, 2025
- **WunderKeys PS** classes run in 3 terms.
  - Fall term (10 weeks) runs September 9 – November 18, 2024
  - Winter term (10 weeks) runs January 6 - March 22, 2025
  - Spring term (10 weeks) runs March 31 - June 14, 2025
- **Holiday breaks** are as follows:
  - Thanksgiving Day: Monday, October 14, 2024.
  - Christmas Break is from Tuesday, December 10, 2024 through Friday, January 3, 2025.
  - Winter Break is from Tuesday, February 11 through Monday, February 17, 2025.
  - Spring Break is from Sunday, March 23 through Sunday, March 30, 2025.
  - Easter Break is from Sunday, April 13 through Sunday, April 20, 2025.

### Lesson Costs & Discounts

All fees are due and paid online at the time of class registration.

#### **TMC ages 0-4® & Big Kids**

- Costs vary per term in the 2024/25 year, as returning students registering for each consecutive term receive a discount. A sibling enrolled in the same class pays a flat rate of \$110.00. Families who already own the materials for a TMC session do not need to repurchase them – please let us know at time of registration. Siblings aged 8 months or less (at time of first class) may attend free of charge. [Please click here for details.](#)

#### **Music Adventures**

- [Please click here for details.](#) Note that there are no sibling discounts due to the small size of these classes.

#### **WunderKeys - Piano for Preschoolers**

- [Please click here for details.](#) Note that this is a private class so there are no sibling discounts.

Regardless of the number of classes students are enrolled in each year, students pay only one \$36.00 registration fee a year to a maximum of two registration fees (\$72/year) per family.

## Priority Registration

Priority Registration for Winter and Spring terms is open to continuing families as follows:

- Winter term (term 2) priority registration begins October 1, 2024. Public registration opens October 15, 2024.
- Spring term (term 3) priority registration begins February 1, 2025. Public registration opens February 18, 2025.

## Studio Policies

- Group classes are held at The Music Studio Trinity Hills location and Saturday TMC ages 0-4® classes are held at the Bowness Community Association.
- Please remove all outdoor footwear in the entry and leave them on the trays and mats provided.
- All personal items (coats, etc.) should be placed into a cubby to ensure the safety of all items.
- To help keep us all healthy, everyone is asked to please wash their hands with soap before attending class. As an option, a sanitizer station is located at the Studio entrance.
- Please use the washroom before class! Washrooms are located off the main private studios hallway.
- You are welcome to bring indoor shoes to the studios.
- Plan to arrive 5 minutes before the start time so that you have time to get settled before your class begins. Please don't be late!
- *If you or your child are ill, please stay home from class and log into the Client Portal to record the absence and schedule a makeup (if eligible).*
- Food, drinks, & toys should not be brought to classrooms and must be left in a cubby if they inadvertently arrive. This is for everyone's health and safety.
- If your classroom is not ready yet, please wait quietly in the lobby.
- Should the Studio be required to temporarily close, all classes will continue online.

## Missed Lessons

There are no refunds for missed classes, however, you may attend another make-up class (if available) and **if** you have scheduled an absence 24 hours in advance through the client portal for the class you will miss.

Should a class be canceled due to inclement weather or teacher illness, the class will be rescheduled or refunded at the discretion of the Studio.

## Withdrawals

After classes begin, refunds are only provided in exceptional situations such as moving or illness. Please note that registration fees are non-refundable.

## Discount Policies

If you have a Bowness Community Membership no registration fees are charged on all per-term Classes (ages 0-99), and/or no registration fees & 10% off private music lessons (ages 6+, minimum four-month enrollment).

For each student you refer that enrolls in a full-year program you will receive a \$50.00 credit on your account, and for each family that enrolls in a term class you will receive a \$25.00 credit on your account. All you need to do to qualify is ask each family you refer to be sure to list you as a referral on the registration page when enrolling in a class.

## End of Summer Office Hours

The office is open Monday to Friday from 12:00 - 6:00pm from August 19 - August 23 and resumes regular office hours on Monday, August 26.

## Our Goal

Our goal is to build great people, and we strive to provide your child with a successful and fun music and arts experience. To this end, we will keep in touch regularly to provide support and encouragement. We may also suggest class or level changes as appropriate.

Please feel free to contact your teacher with any questions or concerns you may have or contact admin directly via email [mp@musicandplay.ca](mailto:mp@musicandplay.ca). When contacting us by phone, you may not reach us immediately, but we attempt to return all phone calls within 24 hours.

To ensure that you receive regular class updates, please confirm that you have indicated 'yes' to 'receive emails' in your online registration account. You can also 'like' and 'follow us' on Facebook as we post new information and reminders there too! AND, if you enjoy our programs, your support through a google review or shout out on any social media platform is always appreciated and has been the backbone of the word-of-mouth growth that has helped to fuel the growth of Music & Play – now The Music Studio since 2011!

Thank you for joining us this year,

A handwritten signature in black ink, appearing to read "Colleen Lindenbach". The signature is fluid and cursive, with a long horizontal stroke at the end.

Colleen Lindenbach, Owner/Operator  
The Music Studio / Music and Play Canada Inc.